

TUBE•LINE



March 24, 2020

COVID-19 – UPDATE TO OUR CUSTOMERS

On behalf of the four companies, Horst Welding, MK Martin, Tubeline, and Reist Industries, we would like to provide an update on our general Covid-19 response.

The crisis caused by the pandemic has taken on unprecedented precautions. With containment measures, the closure of many public places, and social distancing, our lives have been significantly affected. More than ever, we need to ensure our safety of our customers and our employees.

Our first measure was to pull our Territory Managers off the road. This has been done to protect the safety of our customers, as well as their own. The Territory Managers remain working and are available for calls on the phone. One Territory Manager in Northern Alberta is off on personal leave and will not be available, so we ask that you contact the companies directly at this time. The Ontario government has listed manufacturing as an essential service, so our factories remain open to do business. Presently, our supplies chains are also open and should not greatly affect production. We are running at a slightly reduced production capacity presently due to some employees taking leave, and some that are in self isolation. However, each company has stocking inventory and decent lead times.

Still at this time the full impacts are unknown, and things will continue to evolve as the situation dictates. Our thoughts and prayers go out to all our communities that are impacted.

We also thank all the healthcare workers and essential services who are working to manage this rapidly changing situation.

Sincerely,

Greg Bouwers
Canadian National Sales Manager

P. 519.669.9488
F. 519.669.5808

6455 Reid Woods Drive
RR#4
Elmira, ON
Canada, N3B 2Z3